



DIGITAL | pro
DESIGNS

At Digital Pro Designs we love taking the digital concern off of you so that you can do what you do best, reach people. Allow us to take the reigns and administrate your digital needs so that you can focus on growing your brand and helping those that you serve. Below is a list of ways we can serve you as you serve your clients.

Weekly website & plugin updates

Digital Pro Designs will regularly update your websites plugins and theme so that all components are functioning at the optimum capacity, so that you can rest with peace of mind.

Up to 8 hours of site maintenance

Need some content updated? A page added? Or a banner uploaded? Don't worry! We've got you covered. Digital Pro Designs will include 8 hours of maintenance time dedicated to your website every month! This time may be allocated to whatever you see fit as it pertains to your website maintenance and requests! (monthly hours do not rollover!)

Daily website backups

Digital Pro Designs will ensure that there are daily backups of your site so that if something goes down there's an insurance plan in place! All of your content will be safely backed up and secure on a daily basis!

Site engine optimization

Whenever your site updates its content, our representatives will ensure that those keywords and phrases are integrated within your seo plugin! Helping searchers find your site amongst the ranks whenever they search!

Customer care Phone and email / chat support

Have a question and need assistance? Need to talk over the phone? We're just a phone call or an email away! A digital pro designs representative is available to schedule a call with you from 9am - 7pm to discuss your needs! We'll provide walkthroughs, pivotal information and peace of mind for all things concerning your site!

Your own user login

Our user dashboard allows for you to create your own user with your email and login for easy access and communication with our team! Track your tickets and see the progress being made on your current site requests. Our dashboard also provides detailed help desk FAQs and answers!

SSL Certificate

All of our sites come with an SSL certificate to keep your site safe and secure. When a web browser contacts your secured website, the SSL certificate enables an encrypted connection. It's kind of like sealing a letter in an envelope before sending it through the mail.

Standard Website Security

Website Security provides a complete, all-encompassing and easy-to-use tool to keep your site protected from malware, hackers and other online security threats. After all, your website's the center of your brand and how you attract your customers. It deserves complete protection with all the tools you need to protect your business and customers online. It gives you peace of mind.

Professional email w/10gigs of storage

Need an email to go along with your site? We'll give you 2! Our team will provide and set you up with up to 2 professional client email accounts that have your domain name for branded professional purposes. We take the technical weight off of you and carry it so that you can get right to business contacting your customers.

24 hour site uptime monitoring

If anything goes down on your site we'll be the first to know and look into it to be sure that it's always up and running. We understand the importance of what your online presence means to the people that you serve.

Weekly site performance reports

Want to know how your website is doing? We'll send over a weekly report tracking your site traffic and interaction on a weekly basis so that you know where to scale and how to increase traffic!